

Veridapt boosts compliance and cuts reporting costs by 50% with SureDeploy



The Challenge

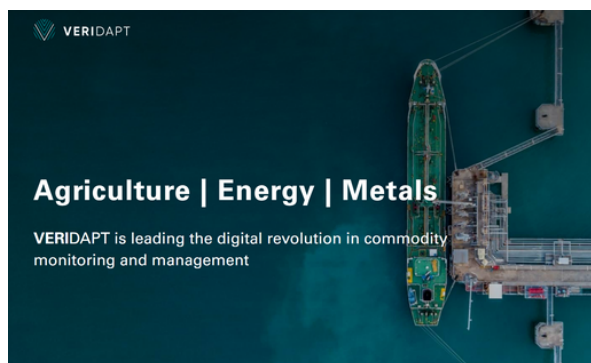
- An unstructured approach to technology, covering personal BYOD devices and consuming valuable IT administration time.
- Technical support, provided by an incumbent managed services partner, was unreliable and ineffective.
- Low visibility of adherence to compliance requirements.

The Solution

- A phased roll-out of a new managed device solution using Microsoft Intune with SureDeploy.
- Entire fleet now managed via SureDeploy.
- Full visibility of device compliance, applications, and transparent reporting to ensure compliance with ISO 27001 standards.

The Result

- Accelerated compliance with ISO 27001.
- Smoother, more consistent device management.
- Faster and more flexible device deployment.
- Accurate, reliable reporting.



Client Overview

Veridapt

Veridapt is an Australian-based technology business that monitors and controls billions of dollars' worth of energy, agricultural and metal commodities worldwide.

Their digital commodities monitoring and management platform offers real-time inventory reconciliation and AI workflow applications, helping customers reach their ESG goals by accurately tracking Co2 emissions.

Commodity Monitoring Leader

Veridapt provides real-time IoT solutions for tracking commodities in mining, energy, and agriculture.

Smart Data Integration

Its platform combines hardware and software to deliver secure insights for supply chains and ESG reporting.

Global Operational Scale

Veridapt supports billions in commodity transactions annually across multiple industries.

Fuel & Emissions Innovation

Helps optimise fuel use and reduce emissions through a unified digital platform.



“SureDeploy was critical during our acquisition by Macquarie Bank - ensuring we had sound processes to adhere with their compliance criteria. It has also had a very positive impact on our productivity and overall IT administration.”



David
CEO

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The Challenge

Despite being a technology business that produces highly innovative solutions for critical industries, the management of Veridapt's own workplace hardware was somewhat chaotic. Over time, the business had permitted a BYOD approach supported – largely ineffectively – by an incumbent managed services provider. Employees lacked confidence in this slow and unreliable IT support, and new devices could take weeks to be purchased, provisioned and deployed.

“On the whole, we weren't too satisfied with our existing partner. There were no standards or rigorous security, and support requests were hard to work with. People were working on all kinds of devices and using their own apps and programs without any overarching consistency,” says Adam Stuckey, Veridapt's DevSecOps Manager.

When part of the business was purchased by Macquarie Bank, Veridapt was required to demonstrate adherence to ISO 27001 standards for Information Security Management. However, the business lacked visibility of, and confidence in, their compliance status. This prompted their decision to search for a new managed services partner.

After evaluating several options, Veridapt chose SureDeploy for the roll-out and ongoing management of their new devices.

The Solution

The SureDeploy team worked with Veridapt from the outset to understand their diverse technology and reporting needs.

Many of Veridapt's employees had specific hardware and application requirements. The business also had several shared machines, including testing PCs, that needed to stay operational and updated around the clock.

“We have a team of around 50 people currently, at least a third of which are technical developers,” says Adam Stuckey, DevSecOps Manager at Veridapt. “Requirements differ considerably, and we wanted to ensure that people within our team were given certain permissions based on their role and responsibility.”

The deployment of our ISO compliant Intune tenant including all configuration, compliance and security policies by SureDeploy was all automated so the setup cost was “Zero”. Veridapt decided to stagger the enrolment of devices over six months to minimise disruption to day-to-day work. Device maintenance is now managed through SureDeploy and if a problem occurs, a new machine can be quickly dispatched – keeping downtime to a minimum. Veridapt now have a bullet proof Intune managed SOE for all their corporate and BYOD devices for all staff.

“The whole transition was extremely well orchestrated. Some people required more support than others, and the SureDeploy team has been very accommodating and flexible, doing everything they can to ensure everything is smooth and seamless,” says Adam.

The Results

Veridapt now has dramatically improved visibility over the compliance of individual devices, and has cut its reporting time in half.

“All of our machines are enrolled in SureDeploy, and we get compliance alerts straight away if a machine hasn’t been updated and falls out of compliance. We get a monthly list of the status of each machine, which has helped streamline our reporting by at least 50%,” says Adam.

“A great benefit of the solution has also been the level of customisation it allows. We have been able to implement a range of different policies and permissions levels for individual employees which has helped with security and overall compliance and control,” he adds.

Feedback from staff has been positive, with the SureDeploy team conducting fortnightly reviews on-site to ensure people are happy, and to identify any potential areas of concern.

When a new employee joins the business, onboarding is also fast and effective. Staff members can hit the ground running with their fully provisioned and secured device.



“A great benefit of choosing SureDeploy is that it allows us to be ISO compliant. There was no additional work required in that area. With SureDeploy, we could get what we needed very quickly, and our people feel fully supported and confident.”



Adam Stuckey
DevSecOps Manager

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